

FAQs

* **What types of portraits do you offer?**

I offer pet portraits (dogs, cats, birds, etc.) and human portraits.

* **What sizes are available?**

I offer various paper sizes for pastel paintings, which you can view on this [page](#).

* **How long does it take to complete a portrait?**

The timeline depends on the complexity of the piece. Simpler portraits usually take about a month, while larger or multi-subject pieces may take several months. I'll keep you updated throughout the process.

* **Do you need high-quality photos?**

Yes! Clear, well-lit photos with visible details help me capture accuracy and realism. Multiple references are ideal, and you can see examples on this [page](#), just click on the "sample photos" link.

* **Can you combine multiple subjects from different photos?**

Yes! I can merge pets or people from separate photos into one portrait. Just let me know your desired arrangement.

* **Can you change backgrounds or remove distractions in the photo?**

Absolutely. I can simplify backgrounds, change colors, or create a custom background that suits your vision.

* **Is a deposit required?**

A 50% non-refundable deposit is required to begin the draft, with the remaining balance due before I start painting.

* **What mediums do you use?**

I specialize in soft pastel on archival pastel paper

* **Will I see progress photos?**

Yes. I send progress updates, including a 90% completion image, before shipping.

* **What if I want adjustments or revisions?**

Adjustments are usually allowed only during the drafting process. Changes requested while the painting is in progress is subject for approval may incur additional fees depending on the complexity.

* **Do you ship worldwide?**

Yes. I do accept international commissions.

* **How much is shipping?**

Shipping costs vary depending on your location, type of courier and the size of the artwork.

* **Do you offer framing?**

When your portrait arrives, it will include an "Art Care Instructions" sheet to help you handle and care for it properly. For the best protection, have it framed under glass with a framing mount (or mat). I recommend taking it to a professional framer so it's sealed and protected with the right materials. Please frame it soon after receiving it to prevent damage from dust, humidity, or accidents.

- * **How do I care for my painting after receiving it?**
I provide instructions on how to protect your pastel portrait.
- * **Can I order a portrait as a gift?**
Yes! Portrait commissions make meaningful gifts. Gift certificates are available upon request.
- * **What is your refund or cancellation policy?**
Please visit this [page](#) for this info.
- * **Can you create portraits from old or damaged photos?**
Yes, depending on how clear the details are. I will let you know if your reference photo is usable before starting.
- * **How do I book a commission?**
You can fill out the [quote form](#) on my website or send me a message directly to reserve a slot.
- * **What do I need to know before booking a commission?**
I would advise to read the [client agreement](#), the [packages](#), the [process of booking](#), and [FAQs](#) to be guided on the whole process.